

**THIS IS TO CERTIFY THAT**

**BRITANNIA TRAINING CENTRE**

**HAS BEEN AWARDED**

Focus Awards Level 2  
Certificate in Customer Service (RQF)

This achievement included the successful completion of  
the units detailed on the Unit Summary

QRN: 601/8669/0  
Centre Name: Britannia Training Centre  
Date Awarded: 28/07/22  
Candidate Number: 1000000000  
Certificate Number: 1000000000

Chief Executive  
Focus Awards

Chair  
Focus Awards

